

MPO Challenges Before, During, and After the Pandemic

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Overall Operations

► Relationships

- Staff - Policy Board
- Staff - Technical Advisory Committee (TAC)
- TAC - Policy Board
- Staff - Citizens Advisory Committee
- MPO - Fiscal Agent



Photo Credit: Caitlin Cook

Overall Operations

- ▶ Workdays, hours, and locations

- ▶ Flexible hours

- ▶ “Nine 9’s”

- ▶ “Four 10’s”

- ▶ Alternative

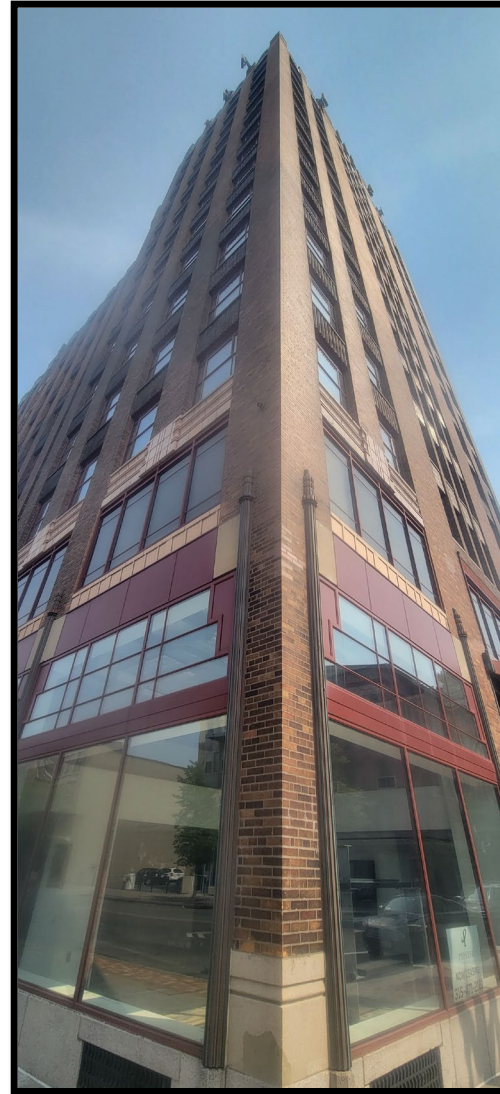
- Work Locations



Overall Operations

▶ Funding

- ▶ PL 112 and Section 5303
- ▶ Planning matching funds
 - ▶ From where?
- ▶ Other funds
 - ▶ Grant match
 - ▶ Non-federal eligible expenses



Overall Operations

- ▶ MPO Perceptions
 - ▶ Policy Board
 - ▶ Technical Committee
 - ▶ Citizens Committee
 - ▶ Stakeholders
 - ▶ General Public
 - ▶ Media



Staffing

- ▶ Overall Challenges
 - ▶ Shared employees
 - ▶ Job responsibilities
 - ▶ Relative to number of staff
 - ▶ Too many, too few, or just right?



Staffing

- ▶ Overall Challenges
 - ▶ Geographic location
 - ▶ Competitive pay and benefits
 - ▶ Staff turnover - other whys?



Policy Board, TAC, CAC Meetings

- ▶ Traditional methods
 - ▶ In-person at same location every time
 - ▶ Rotate among various locations
 - ▶ Selecting dates and times
 - ▶ Quorum issues
 - ▶ Accessibility to general public



Policy Board, TAC, CAC Meetings

▶ Pandemic methods

▶ Virtual only

- ▶ Videorecordings can be available anytime

▶ Transition to Hybrid

- ▶ Videorecordings still possibly available

▶ Return to in-person only

- ▶ Often no videorecordings available

Public Engagement

▶ Classic methods

- ▶ In-person workshops
- ▶ Hard copy survey instruments

▶ Custom methods

- ▶ Hybrid workshops
- ▶ Electronic surveys



Public Engagement

- ▶ Pre-pandemic methods
 - ▶ In-person workshops
 - ▶ Hard copy survey instruments
 - ▶ Some MPOs began testing
videorecording workshop options
 - ▶ Social media experiments
 - ▶ Title VI / EJ considerations



Public Engagement

- ▶ Pandemic methods
 - ▶ Virtual-only workshops
 - ▶ Hybrid workshops
 - ▶ Electronic surveys
 - ▶ Social media use grew among many MPOs
 - ▶ Title VI / EJ considerations





Questions



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